

LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

Monday, 10 December 2018 at 1.00 pm

Sparkenhoe Committee Room - County Hall Agenda

1. Introductions

2. Minutes of previous meeting. (Pages 3 - 10)

Matters arising

4. Declarations of interest

5. Health and Wellbeing Board. (Pages 11 - 16)

The report will be presented by Mike Sandys, Director of Public Health, Leicestershire County Council.

6. LSCSB Performance Update - Quarter 2. (Pages 17 - 22)

The report will be presented by Rik Basra, Community Safety Coordinator, Leicestershire County Council.

7. Community Safety Agreement. (Pages 23 - 26)

The report will be presented by Rik Basra, Community Safety Coordinator, Leicestershire County Council.

8. Update Hate Incident Strategy. (Pages 27 - 32)

The report will be presented by Anita Chavda, Community Safety Officer (Lead on Hate and Prevent SPOC), Leicestershire County Council.

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9. LSCSB Update: Office of the Police and Crime Commissioner.

(Pages 33 - 40)

The report will be presented by Gurjit Samra-Rai, Community Safety Manager at Leicestershire County Council on behalf of Paul Hindson, Office of the Police and Crime Commissioner.

10. Ministry of Housing, Communities and Local Government Bid (The Hope Project).

(Pages 41 - 48)

The report will be presented by Gurjit Samra-Rai, Community Safety Manager at Leicestershire County Council.

- 11. Other business
- 12. Exclusion of the press and public.

The public are likely to be excluded during the following item of business in accordance with Section 100(A) of the Local Government Act 1972:-

Serious Organised Crime - County Lines.

13. Serious Organised Crime - County Lines.

(Pages 49 - 54)

The report will be presented by Supt. Shane O'Neill, Leicestershire Police.

14. Date of the next meeting

The next meeting of the Board is scheduled to take place on 22 March 2019 at 10:00am.

Agenda Item 2



Minutes of a meeting of the Leicestershire Safer Communities Strategy Board held at County Hall, Glenfield on Monday, 1 October 2018.

<u>Present</u>

Ivan Ould CC (Chairman) Leicestershire County Council

Cllr. Lee Breckon JP Community Safety Partnership Strategy Group

Chair - Blaby District Council

Cllr. Malise Graham MBE Community Safety Partnership Strategy Group

Chair - Melton Borough Council

Cllr. Trevor Pendleton Community Safety Partnership Strategy Group

Chair - N. W. Leicestershire District Council

Cllr. Kevin Loydall Community Safety Partnership Strategy Group

Chair - Oadby and Wigston Borough Council

Cllr. Michael Rickman Community Safety Partnership Strategy Group

Chair - Harborough District Council

Cllr. Deborah Taylor Community Safety Partnership Strategy Group

Chair - Charnwood Borough Council

Lord Willy Bach Office of the Police and Crime Commissioner

Superintendent Shane O'Neill Leicestershire Police

Joshna Mavji Public Health

Officers

Rik Basra Leicestershire County Council
Anita Chavda Leicestershire County Council

Chris Brown North West Leicestershire District Council

Thomas Day Harborough District Council
Sally Johnson Leicestershire County Council
Gurjit Samra-Rai Leicestershire County Council

Mark Smith Oadby and Wigston Borough Council

Chris Traill Charnwood Borough Council

Rebecca Holcroft Blaby District Council

<u>Others</u>

Paul Hindson Office of the Police and Crime Commissioner

Matthew Cane Leicestershire Fire and Rescue Service

Apologies for absence

Keith Aubrey Melton Borough Council

Sharon Stacey Hinckley and Bosworth Borough Council

Mina Bhavsar Named Professional (Safeguarding Adults). (LLR

CCG Hosted Safeguarding team) representing Ket

Chudasama; Ast Director of Corporate Affairs

Chief Superintendent Andy Lee Leicestershire Police

Mark Freer Leicestershire Police

Carolyn Maclean National Probation Service

Grace Strong The Derbyshire, Leicestershire, Nottinghamshire &

Rutland Community Rehabilitation Company

16. Introductions

The Chairman welcomed everyone to the meeting and introductions were made.

17. Minutes of previous meeting.

The minutes of the meeting held on 15 June 2018 were taken as read and confirmed as a correct record.

18. Matters arising

There were no matters arising from the minutes.

19. Declarations of interest

The Chairman invited members who wished to do so to declare any interests in respect of items on the agenda for the meeting.

No formal declarations were made. However, the Chairman stated that he had recently become Chairman of the Regional Migration Board for the East Midlands which had work streams that linked into the work of the Leicestershire Safer Communities Strategy Board and if future agendas had items where there was a conflict of interest he would excuse himself from the discussion.

20. LSCSB Performance - Quarter 1.

The Board considered a report of Rik Basra, Community Safety Coordinator at Leicestershire County Council, the purpose of which was to update the Board regarding Safer Communities Performance for Quarter 1 of 2018/19. A copy of the report, marked 'Agenda Item 5', is filed with these minutes.

In presenting the report the performance figures were put in the context that overall crime was up by 14% with approximately 61 crimes per 1,000 population against a regional average of 72.

In relation to reoffending it was noted that one of the key performance indicators utilised Integrated Offender Management (IOM) data for Leicester, Leicestershire and Rutland (LLR). With the data being collated annually and across the whole of LLR it was questioned whether the figures reflected the true picture locally. Rik Basra agreed to explore new ways to get meaningful data and supplement the data from Integrated Offender Management.

With regard to the decrease in the number of referrals to United Against Violence and Abuse (UAVA) it was questioned why this was the case and whether service users were satisfied or whether they had lost confidence and no longer reported incidents. A discussion took place outlining governance arrangements which were in place to monitor service delivery.

RESOLVED:

That the 2018/19 Quarter 1 performance information be noted.

21. LCC Community Safety Agreement Refresh.

The Board considered a report of Rik Basra which presented a draft Leicestershire County Community Safety Agreement. A copy of the report, marked 'Agenda Item 6', is filed with these minutes.

Board members were complementary about the format of the Agreement and the hyperlinks to relevant documents.

RESOLVED:

- (a) That the contents of the report be noted;
- (b) That continued work to develop the Community Safety Agreement be approved.

22. <u>The LLR Strategy Statement for Tackling Hate / Action Plans & LLR Hate Communication</u> Strategy.

The Board considered a report of Anita Chavda which presented the LLR Strategy Statement for Tackling Hate, and the LLR Hate Crime Communication Strategy. A copy of the report, marked 'Agenda Item 7', is filed with these minutes.

Reassurance was given that an information pack was being circulated to partners to assist them with preparing for National Hate Crime Awareness Week which was taking place from 13 October to 21 October and the Community Safety Team at the County Council was liaising with district councils to ensure they were ready.

Discussion took place regarding whether legally constituted groups such as those relating to countryside sports for example fox hunting should be added to the Hate Crime categories. It was explained that in Leicester, Leicestershire and Rutland an additional category was used for 'any other perceived difference', and involvement in countryside

sports would come under this category. Reassurance was given that countryside sports were covered by the Hunting and Rural Crime Strategy and records were kept of incidents and statistics could be produced. It was suggested that if there were serious concerns about hate crime legislation and categories then wider discussion could take place at the Senior Officers Group.

It was clarified that other police forces also used hate crime categories in addition to those set out in the Home Office guidance and the reason why Leicestershire had added the other category was because communities were made up of different groups of people in different areas of the country and also hate crimes and incidents could evolve in the future and the categories needed to be able to reflect new types of hate crimes and incidents.

Board Members were of the view that the Strategy Statement for Tackling Hate did not make it clear that there was an additional hate crime/incident category in use in LLR and the Strategy Statement should be aligned with the Communications Strategy. It was requested that the documents be amended in line with these comments.

It was questioned whether the vision set out in the Strategy Statement for Tackling Hate was sufficiently ambitious and whether it should set out aims along the lines of creating a tolerant society where differences are accepted and valued. Members agreed that the Statement would benefit from being strengthened in this area.

It was requested that clarification be given on the legal status of the Strategy Statement and whether there were any binding implications on partners.

RESOLVED:

That the Strategy Statement for Tackling Hate Crimes and Incidents be amended in line with the comments now made and a report be brought to the next meeting of the Board for approval of the amended strategy, and the report to include legal guidance on the Strategy Statement.

23. Domestic Abuse.

The Board considered a report of Gurjit Samra-Rai which provided an update on the Leicester, Leicestershire and Rutland Domestic Abuse and Sexual Violence service. A copy of the report, marked 'Agenda Item 8', is filed with these minutes.

Whilst the UAVA Performance Data for Quarter 1 was attached as an appendix to the report, members were advised that the figures should be viewed with caution as it had been identified that some UAVA staff were not always recording the data correctly. For example, investigation had taken place into the data for the Harborough area with regard to the amount of time victims were waiting and it had been established that victims were not waiting as long as the data indicated. The Improvement Board were working to ensure the data was correct in future, the provider of the database was being liaised with, and UAVA staff were receiving additional training on data recording.

The Chairman suggested that local MPs could be asked to support the bid to the Ministry of Housing, Communities and Local Government bid for refuge provision for victims of Domestic Abuse. Discussion took place regarding whether the Chairman should write to each local MP on behalf of the Board or whether each Community Safety Partnership should write to their own MP.

In response to a question from a Member it was explained that if the bid was successful the project would be run by the Domestic Abuse co-ordinator who would visit the District councils and work with their housing departments. The resources from the bid would enable support to victims to be delivered across Districts and Boroughs.

It was noted that the Children's Independent Domestic Violence Advisor for Oadby and Wigston Borough, KIDVA, supported children below the age of 13.

RESOLVED:

That the contents of the report be noted.

24. Strategic Partnership Board Update.

Gurjit Samra-Rai gave an oral update on the work of the Strategic Partnership Board (SPB). She informed that new Terms of Reference had been drafted for the SPB and the Governance structure had been reviewed. It was intended that in future greater efforts would be made to share reports and minutes from the SPB with partners. The SPB had also reviewed how partners related with each other and whether this could be improved. The findings would be brought to the LSCSB Senior Officers Group for consideration before being reported to the full Board.

One of the main areas of work the SPB was focusing on was the People Zones in Coalville, Loughborough and the New Parks area of Leicester. An Information Sharing Agreement had been created for partners working in the Zones. There were four sub groups for the People Zones focusing on different topics relating to the People Zones. Work was ongoing with regards to the Vulnerability sub group and the People and Place sub group.

In response to a question from the Chairman it was explained that the County Lines initiative which tackled drug dealing networks connecting urban and rural areas across the UK, was part of the national Serious Organised Crime Strategy and would not come under the Governance of the Strategic Partnership Board.

RESOLVED:

That the contents of the oral update be noted.

25. Leicestershire Fire and Rescue Service Update.

The Board considered a report of Leicestershire Fire and Rescue Service which provided an update on their work. A copy of the report, marked 'Agenda Item 10', is filed with these minutes.

In an update to the figures provided in the report the Board was advised that in the last year 8000 home visits had been conducted by the Fire and Rescue Service.

The PCC Lord Bach thanked the Fire and Rescue Service for their support with the People Zones project.

RESOLVED:

That the contents of the report be noted.

26. Leicestershire County Council Community Safety Team, Anti-Social Behaviour Update.

The Board considered a report of Leicestershire County Council Community Safety Team which provided an update regarding developments in the management of Anti-Social Behaviour across Leicester, Leicestershire and Rutland. A copy of the report, marked 'Agenda Item 11', is filed with these minutes.

With regard to the possible introduction of a Sentinel Project Officer it was clarified that this post was intended to be a resource to support the work of partners that used Sentinel and would not be scrutinising the work of partners. The intention was for the administration of Sentinel to pass to a different Authority each year. The post was necessary to ensure partners were compliant with information sharing regulations. Discussions had taken place at the Senior Officers Group regarding how the Project Officer post would be funded across the partnership and a report would be taken to the Strategic Partnership Board and District Chief Executive meetings. Discussions were also taking place regarding the ability of Sentinel to interact with other databases.

As an update to paragraph 5 of the report it was explained that the Police had confirmed that non-police users of the Sentinel database would need to be vetted to Non Police Personnel Vetting Level 1, and an enhanced DBS check would no longer be sufficient.

RESOLVED:

That the contents of the report be noted.

27. Serious Harm Reduction Unit.

The Board received a presentation from Superintendent Shane O'Neill regarding the Serious Harm Reduction Unit and Community Safety. A copy of the presentation slides is filed with these minutes.

In presenting the report it was explained that the Serious Harm Reduction Unit had not received any additional resources; the strategy involved realigning existing resources to best tackle the threats. The work relating to Community Safety involved horizon scanning for future threats.

In response to a question from a member reassurance was given that Leicestershire Police were aware of threats that emanated from other counties and the Force Intelligence Bureau provided information on this. Police Forces did contact each other to inform of threats moving across county boundaries though not always as quickly as was desirable. It was a challenge and information sharing could still be improved.

The Chief Executive of the Office of the Police and Crime Commissioner endorsed the use of a strategic approach involving the 4Ps: PREVENT, PROTECT, PREPARE AND PURSUE for all crime not just terrorism.

The Police and Crime Commissioner Lord Bach thanked Community Safety Partnerships for their proactive response to the issue of drug supply across county lines and he stated that the issue was a priority for him.

The Chairman noted that the structures of partnership organisations did not always align with each and in particular the boundaries of Community Safety Partnerships created problems with inclusion and partnership working. He offered to give this issue further consideration before the next Board meeting.

RESOLVED:

- (a) That the contents of the report be noted;
- (b) That officers be requested to bring a report to the December 2018 meeting of the board on knife, gun homicides and drug supply through county lines.

28. Future meetings of the Board.

RESOLVED:

That future meetings of the Board would take place on the following dates:

10 December 2018 at 1:00pm

22 March 2019 at 10:00am

14 June 2019 at 10:00am

20 September 2019 at 10:00am

6 December 2019 at 10:00am

10.00 - 11.20 am 01 October 2018 **CHAIRMAN**





LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 10 DECEMBER 2018

STRENGTHENING LINKS BETWEEN LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD AND HEALTH & WELLBEING BOARD: UPDATE

Purpose of report

1. The purpose of this report is to update the Board on the progress that has been made to strengthen links between community safety and health and wellbeing.

Background

- 2. On 8th December 2016, the Leicestershire Safer Communities Strategy Board (LSCSB) received a presentation on the work of the Health and Wellbeing Board. The presentation detailed the proposed outcome based approach to deliver the five key priorities of the Joint Health and Wellbeing Strategy 2017 2022. Following this, the LSCSB considered how to achieve a stronger working relationship with the Health and Wellbeing Board, including work at district level.
- 3. A jointly led (Leicestershire County Council's Public Health Department and Community Safety Team) workshop was held in September 2017 where local health and crime data was presented to community safety partners and a discussion on potential joint priorities took place.
- 4. Following the workshop, a report was tabled at the LSCSB meeting in December 2017 which endorsed the 5 priority areas of: drug misuse, alcohol misuse, mental health, domestic abuse and sexual violence. The Health and Wellbeing Board has also endorsed these 5 priority areas. This paper details the work undertaken within the priority areas over the last 12 months.

Progress to date

Drug and alcohol misuse

5. The Council's Public Health department is leading on the development of an overarching substance misuse strategy. A draft strategy will be considered by the County Council Cabinet in February prior to public consultation on the key themes of the strategy which is intended to focus on: prevention and behaviour change, early identification, treatment, recovery, enforcement and regulation.

- 6. At the request of LSCSB members, an annual report of district level activity from the public health commissioned community substance misuse treatment service has been produced and circulated to districts to inform the development of local strategies and action plans.
- 7. Performance data for Turning Point in relation to criminal justice clients shows the following:
 - Referrals into structured treatment exceeds national figures (21% vs 13%).
 - Successful completion of treatment is similar or better than national figures (table 1).

Table 1 – Successful completion of treatment for criminal justice clients

Substance Category	Local	National
Opiate	3.8%	4.0%
Non-opiate	52.6%	37.0%
Alcohol	44.8%	40.7%
Alcohol and non-opiate	47.1%	32.4%

Clients under the opiate category have the lowest success rate because a large proportion in treatment have entrenched long term drug use with the added complexities of poor health and poor social resources which are vital to aid recovery.

• Engagement of clients in community based treatment following release from prison exceeds national figures (64% vs 32%).

Mental health

- 8. Leicestershire County Council plays a key role in the Leicester, Leicestershire and Rutland Suicide Audit and Prevention Group (LLR SAPG). This Group exists to bring together key partners to co-ordinate strategies and actions to reduce the risks and burden of suicide locally.
- 9. In January 2018, Leicestershire County Council Cabinet approved the development of a Suicide Campaign (*Start a Conversation suicide is preventable*). Focussed on pledges of support from individuals and organisations the campaign aims to challenge stigma around addressing suicidal ideation through campaigning, support for relatives bereaved through suicide, support for individuals at risk of suicide and training for individuals and organisations. The *Start a Conversation* campaign was successfully launched in September.
- 10. The County Council's Public Health department is working with the Office of the Police and Crime Commissioner (OPCC) and Leicester City Council to develop an offer for those bereaved or affected by suicide. This work has received strong support from the OPCC, which includes the provision of funding to develop a bereavement counselling service.

Domestic Abuse and Sexual Violence

- 11. A service is in place which is jointly commissioned by Leicestershire County Council, Leicester City Council, Rutland County Council and the OPCC across Leicestershire, Leicester City and Rutland (LLR). In addition to this, the County Council's Public Health department commission the provision of support within a refuge setting for women fleeing domestic abuse. Discussions are underway to strategically align the public health commissioned service with the wider LLR commissioned service. The key benefit is that this will provide a seamless pathway (from early identification through to recovery) of support for victims of domestic abuse which focuses on the needs of the local population.
- 12. The Ministry of Housing, Communities and Local Government (MHCLG) announced the availability of £19 million of funding nationally to expand support for survivors of domestic abuse across England. Leicestershire County Council (led by Public Health and Children & Family Services) submitted an LLR wide bid in collaboration with the OPCC, local voluntary sector organisations, districts and other partners, for a share of the funding (£882,373). The funding allocation for this project (The Hope Project) has been approved by MHCLG. The funding will provide:
 - 21 additional units (beds) of refuge accommodation including 12 BAME specialist units with extended staff support in place so that victims with multiple vulnerabilities can be accommodated. The additional units will accommodate larger families and there will also be additional places in the County to reduce the numbers turned away.
 - A wraparound service to individuals housed in alternative accommodation i.e. not in refuge accommodation.
 - Mental health support so that wider numbers can be supported and victims who need the support can be reached earlier. This will be provided by a dedicated mental health practitioner with some support from a psychologist.
 - A rolling programme of an evidence based emotional management programme for victims which aims to address the effects of trauma.
 - Substance misuse support. This will be provided by a dedicated substance misuse practitioner.
 - A project coordinator who will lead on policy change in local authority housing departments to make whole scale improvements across the sub-region with the aim of strengthening links between housing authorities and providers of domestic abuse services.
 - Academic evaluation of the project.
- 13. Implementation of the project will commence in January 2019 and will run until the end of March 2020. This bid is focused on meeting the needs of existing gaps in service provision and will provide intelligence to shape future service provision.
- 14. A Domestic Abuse Strategy Planning Group has been setup (led by Children and Family Services) to develop a local action plan for implementation of the LLR Domestic and Sexual Violence and Abuse Strategy (2018-2021). Public Health is providing input into this group to explore local need and by reviewing

the evidence base and best practice to support the development of a local offer for service provision.

Other ongoing work

- 15. The County Council's Business Intelligence team is developing a tableau (an analytical software programme) dashboard that pools together an array of health and crime indicators with the aim of providing timely access to health and community safety data to support evidence based practice. The team is currently exploring options for making this information easy accessible to partners.
- 16. The OPCC are leading on the development of 'People Zones' which are geographically defined areas wherein public services (including health, police, local authorities, fire services and criminal justice services) work collaboratively to address the key social problems for that particular area. The outcomes of the People Zones project link closely to that of the Unified Prevention Board, a subgroup of the Leicestershire Health and Wellbeing Board. The aim of the Unified Prevention Board is to develop a unified prevention offer across Leicestershire that ensures vulnerable people have better access to information, support and advice to reduce their risk of reaching crisis point. Key to this model is the use of 'First Contact Plus', a County Council service acting as the 'front door' to a range of preventative, advice and support services. This is supplemented by the work of Local Area Coordinators in some parts of the County and district council services and voluntary and community sector support (Figure 1).

Figure 1 – Leicestershire prevention/social prescribing model



17. There is an opportunity to take forward joint priorities through the Unified Prevention Board to ensure closer working between the People Zones project and the prevention offer to ensure there are strong links in to our commissioned and in-house services.

Recommendations

18. The Board is asked to note the contents of the report and support the ongoing work on the five priorities.

Officers to contact

Mike Sandys, Director of Public Health, Leicestershire County Council Tel: 0116 305 4239 email: Mike.Sandys@leics.gov.uk

Joshna Mavji, Consultant in Public Health, Leicestershire County Council Tel: 0116 305 0113 email: Joshna.Mavji@leics.gov.uk





1 OCTOBER 2018

SAFER COMMUNITIES PERFORMANCE 2018/19 Q2

Introduction

- 1. The purpose of this report is to update the Leicestershire Safer Communities Strategy Board (LSCSB) regarding Safer Communities performance for 2018/19 Q2. The Safer Communities dashboard is shown at Appendix 1.
- 2. The dashboard shows the performance of each key performance indicator (KPI). It includes rolling 12 months trend data, collated comparative data showing most similar group (MSG) ranking and, more locally, charts showing how district councils compare.

Overall Performance Summary

- 3. Burglary and vehicle crime KPI's have started to show a positive downward trend with rates lower in the current rolling 12 months. Conversely violence with injury and total crime indicators continue their increasing trend. Most categories are performing in line or lower than the regional average, (paragraph 7-11).
- 4. The Anti-Social Behaviour (ASB) indicator is drawn from a question in the Community Based Survey (CBS), 'the % of people that agree that ASB has decreased or stayed the same'. The previous survey based adverse falling trend in public perceptions regarding ASB levels have slowed and is starting to level out, (paragraph 20).
- 5. Repeat Multi Agency Risk Assessment Conference (MARAC) referrals are at 39% which is close to the upper recommend SafeLives threshold of 40% (Paragraph 17).
- 6. Performance with regard to each priority is outlined below.

Ongoing Reductions in Crime

- 7. Residential Burglary rates have stabilised with the rolling 12 months figure for residential Burglary at 4.9 which is slightly lower than the financial year end figure of 5.11. Current rates are in line with the regional average.
- 8. The offence rate for all Burglary, i.e. both residential and commercial, is 7.01 per 1000 population. This is a 12% reduction on the previous rolling 12 months; the current rate is in-line with the regional average.

- 9. Vehicle crime incorporates theft of vehicle, theft from vehicle and vehicle interference. There was a peak in vehicle crime in October 2017, since then there has been a positive decreasing trend. The current rolling 12 months has 13% fewer vehicle offences than the previous rolling 12 months. The current rate per 1000 population is 7.01 which is in-line with the regional average.
- 10. The violence with injury rate is 5.02 per 1000 population which is a 19% increase on the previous rolling 12 months. The upward trend in violence with injury rates has stabilised over the last 6 months. Increases in violence with injury have been seen nationally; to add context, Leicestershire is well below the regional average of 8.7 offences per 1000 population.
- 11. In summary, reported crime in Leicestershire County in 2018/19 is continuing its upward direction, currently with an overall year on year increase of 11%. The rate of increase has shown early signs of slowing during the last quarter. The overall increasing trend follows the regional trend. The current rate is 62 crimes per 1000 population which is better than regional average of 72 crimes per 1000 population.

Reducing Re-offending

- 12. Integrated Offender Management (IOM) data monitors the Leicester, Leicestershire and Rutland wide overall reoffending rate amongst a representative cohort of offenders. There are limitations with performance only measured annually and across LLR (separate county figures are no longer produced). The percentage reduction in reoffending has shown a slight improvement with the 2014/15 figure sitting at 40%, a 2015/16 figure of 41% and current rolling 12 month figure of 41.8% reduction.
- 13. IOM reoffending data remains relatively static and has limitations as such additional indicators have been explored.
- 14. DLNR CRC has developed the 'Reoffending Analysis Tool' (RAT). There are caveats surrounding the data most significant being that data is extracted from the CRC database nDelius, and not from the PNC, the data should therefore be treated as indicative rather than definitive.
- 15. The RAT re-offending rate for the most recently terminated cohort (closed in Sept 2018) for Leicestershire (LLR) is 38.78% as a comparison the rate in Nottinghamshire is 36% and in Derbyshire 39.76%.
- 16. The first time entrants (FTE) entering the Criminal Justice System (CJS) aged 10-17 KPI remains unchanged from Q1. As previously reported the yearly cumulative total was a notable 104 FTE's, which is the lowest recorded since 2005. This performance was a significant decrease of 22 FTEs (17.5%) when compared 126 FTE's for yearly cumulative for the same period last year (2016/2017). Over the previous three years the yearly cumulative FTE totals were, 190 in 2014/15, 124 in 2015/16, and 126 in 2016/17. For the current financial year April to June 2018 there have been 29 FTEs.

17. The most recent YOS local data reports on the January to March 2017 cohort of young people. The April 2017 to March 2018 re-offending rate was 0.71. This is a notable performance improvement of 0.20 points when compared with the same period last year (0.91).

Repeat Victimisation and Vulnerable Victims

- 18. The rolling 12 month figure as at June 2018 for Repeat Multi Agency Risk Assessment Conference (MARAC) referrals is at 39% which is close to the upper recommend threshold of 40% by SafeLives. This is an increase of 5% when compared to the year-end figure March 2018.
- 19. There were 992 referrals to United Against Violence and Abuse (UAVA) for the period Oct 2017- Sept 2018. This is 82 fewer referrals than for the financial year 2017/18.

Anti-Social Behaviour (ASB) and Satisfaction

- 20. In 2017/18 the Community Based Survey (CBS) was recommissioned with a new question set agreed. The question used to assess perceptions of ASB going forward is: "% of people that agree ASB has decreased or stayed the same".
- 21. In Q2 79.1% of respondents agreed that ASB had decreased or remained the same. This value is down 8% on the comparable value in Q2 2017/18. The rate of decline has slowed with only a 2% difference over the last 3 quarters. The established quarter response to this question is usually between 92% and 97% the current figure therefore shows a sustained and marked downward trend in this KPI.

Preventing terrorism and radicalisation

22. Hate incident reporting at 0.85 incidents per thousand is similar to the previous rolling 12 months (0.81). 70% were racial in nature, 14% were classified as sexual orientation and 8% were classified as disability. Numbers however remain relatively low.

Recommendations

23. The Board notes the 2018/19 Q2 performance information.

Officers to Contact

Rik Basra Community Safety Coordinator Tel: 0116 3050619

E-mail: rik.basra@leics.gov.uk

Appendices

Appendix 1- Safer Communities Performance Dashboard Quarter 2, 2018/19



Appendix 1 - Safer Communities Performance Dashboard Quarter 2, 2018/19

Outcomes	Overall Progress RAG	Supporting Indicators	Year end updated (2017-18)	Current Year Q2 rolling 12month (2018-19)	Current Direction of Travel	Progress	Nearest Neighbour Comparison	County Comparison	District Comparison
		Total Crime rate (per 1,000 population)	60.00	62.52	1	A	4/9	Тор	B C H HB M NW O
		Residential Burglary rate (per 1,000 population) ¹	5.11	4.90	\Rightarrow	A	5/9	Average	B C H HB M NW O
Ongoing reductions in crime	A	Burglary Rate (Includes residential, business & community)	7.67	7.01	\Rightarrow	А	5/9	Average	B C H HB M NW O
		Vehicle Crime rate (per 1,000 population)	8.31	7.45	•	A	6/9	Average	B C H HB M NW O
		Violence with Injury rate (per 1,000 population)	4.90	5.02	1	А	2/9	Тор	B C H HB M NW O
		% Reduction in offending by IOM & PPO Offenders	41%	41.8%	\Rightarrow	G		-	
Reduce offending and re-offending	G	Rate of re-offending by young offenders (local data, Leics&Rutland)	0.91 Jan - Mar 2016	0.71 Jan - Mar 2017	.8%				
		Number of first time entrants to the criminal justice system aged 10 - 17 (Leics& rutland)	104	29 (Apr- Jun 18)	•	G		Тор	B C H HB M NW O
Protect and support the most vulnerable in		% of domestic violence cases reviewed at MARAC that are repeat incidents	34%	39% July17-June18	\Rightarrow	G		-	
communities	G	Number of UAVA referrals to domestic abuse support services (adults). From December 2015 includes sexual violence referrals.	1074	992	\Rightarrow	G			
Continue to reduce anti-social behaviour	G	NEW - % of people that agree ASB has decreased or stayed the same.	80.7%	79.1%	•	A		-	B C H HB M NW O
Prevent people from being drawn into terrorism with a focus on working in partnership to reduce the risk of radicalisation	A	Reported hate incidents (per 1,000 population)	0.81	0.85	\Rightarrow	G			B C H HB M NW O

¹ Domestic Burglary is now known as "Burglary Residential" due to HO reclassification

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LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD

10 DECEMBER 2018

LSCSB UPDATE: LEICESTERSHIRE COUNTY COUNCIL COMMUNITY SAFETY AGREEMENT

Introduction

- The Crime and Disorder Act 1998 (C&DA) places a statutory requirement for the production of an annual 'Community Safety Agreement' (CSA). It sets out how the police, local authorities, fire and rescue authorities, probation service and health intend to work together to reduce crime and disorder in their communities.
- 2. The CSA requirement and the proposed update process was presented and approved at the last meeting of the Leicestershire Safer Communities Strategy Board with development directed through the Senior Officer Group. This report outlines the development of the CSA so far and next steps.

CSA Development Process

- 3. The Board previously agreed to adopt a statutorily compliant web-based single page 'live' document. With relevant hyperlinks the CSA will form a comprehensive web-portal and single reference point for users. The principles underpinning its development are reprised below:
 - a. Simple layout- 'Plan on a Page' Lengthy documents seldom get read and there are CSA examples nationally that utilise this format.
 - b. Public facing- A simple 'easy read' document without jargon.
 - c. Legitimate- Adhere to the statutory requirement.
 - d. A living document- A web based document demonstrating the resilience in our services and agencies which can be updated as changes/developments require.
 - e. Interactive- Explore the possibility of linking to partnership social media links and partner consultation portals.
 - f. Signposting the public- Provide clear explanation and linking around priority setting, strategy and action.
 - g. Showcase what we deliver.
- 4. The rudimentary CSA template presented at the last Board has been developed and various fields populated with content. Hyperlinks to relevant partnership webpages and strategic documents have been identified and will be incorporated at design stage. The latest iteration is attached at Appendix 1.

Current Status

- 5. A 'finalised' excel version (V9) is attached at Appendix 1. The intention is to produce and 'table' design V10 at the Board meeting which will be the public facing document.
- 6. The final document will retain the Excel format rather than adopt a more conventional PDF layout. Doing so will facilitate ease of update without the need to resort to redesign at every iteration.
- 7. Subject to Board approval the finalised document will be 'published' on the LCC website, more specifically on the pages dedicated to 'the Board' and 'Community Safety'. A communications plan will be put in place to coordinate rollout across partners.

Recommendations for the Board

- 8. It is recommended that the Board
 - a. note the content of the report and
 - b. approve and adopt the Community Safety Agreement.

Officers to Contact

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E-mail: rik.basra@leics.gov.uk

Appendices

Appendix 1- Community Safety Agreement (V9)

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			nership Potential	
District Partners and Their Strategies	Responsible Agencies and Their Strategies	Strategies and Priorities	: Facilitating Effcetive and Efficient Community Safety Common Themes & Shared Priorities	Being Viable and adding Value
Click on Link) Charnwood - 2017-20 Forth West - 2017-20 Hinckley and Bosworth 2017-20 Blaby - 2017-20 Dadby and Wigston - 2017-20 Market Harborough 2017-20 Melton 2017-20 Leics County Council Leicestershire Communities Strategy 2017-21 Working Together for the Benefit of Everyone' 2018-22	(click on link) Leicestershire Police Knife & Gun Crime Cyber Security Drugs Human Trafficking Domestic Abuse Manageing Sex Offenders LFRS Probation NPS CRC Health (CCG) East & Rutland Local Authories see first column Key Stakeholders Office of Police & Crime Commissioner Crown Prosecution Service (CPS)	(click on link) Police Vision 2025 HO Serious Violence Stategy 2018 Modern Crime Prevention Strategy 2016 Drugs & Gangs(County Lines) National Crime Prevention Strategy Integrated Offender Management National Cyber Security Strategy NCA Serious & Organised Crime Strategy NCA National Plan 2017-18	Identify & Protect the most Vulnerable Reduce harm from alcohol & substance misuse Reduce incidence and impact of ASB CSE / Cyber Bullying: Reduce risk of harm to young people Increase confidence/reporting of hate incidents Increase reporting of domestic abuse & protect victims Reduce crime and fear of crime Take a Survey (see local authority websites) Read about volunteering VAL Contact your partenrship:	Developing and Supporting Developing and Supporting our People Embedding Problem Solving Supporting Perfomance Minimum Standards Supporting Evidence Based Practice Building Community Capacity Facilitating Scrutiny and Oversite Digital Communications & Engagement Developing Information Sharing Toolkits Disrupting Serious & Organised Crime Tactics College of Policing Crime Reduction Toolkit
Assoc. LA's eicester City Council 2016-17 Rutland CC 2017-20	Leics Joint Health & Wellbeing Board Local Governmant Association (LGA)	How We Are Accountable (click on links) LSCSB Board Documents LSCSB Performance Documents Performance Report Performance Dashboard Local Scrutiny Satisfaction Surveys	Local authority Websites & Social Media Links Charnwood Facebook Twitter Contact NW Leics Facebook Twitter Contact Hinckley & Bosworth Facebook Twitter Contact Blaby Facebook Twitter Contact Oadby & Wigston BC Facebook Twitter Contact Market Harbourough DC Facebook Twitter Contact Melton BC Facebook Twitter Contact Melton BC Facebook Twitter Contact	Crime Prevention - Gov.uk Local Govt. Assoc. Safer Comm. Models NPCC Toolkit-Child Criminal Exploitation & County Lines HM Govt. Cyber Crime and Fraud Communications Toolkit for Law Enforcement Gambling Commission- Crime and joint working toolkit Neighbourhood Watch- Safer Community Toolkits Modern Day Slavery - National Referral Mechanism (NRM) Modern Day Slavery - NCA Best Practice Guide Community Safety Councillor Workbook
• • • •	e PCC Plan by being Effective	Sausiaction surveys	Supporting the PCC Plan by being Efficient	Community Safety Councillor Workbook
·	hip work through local joint action. maintaining a presence and communicating our work	We w	o Minimum standards across our community safety partenrships will ensure that we continually develop our approaches	
Effectivey counsulting and engaging to inform priority setting		We will invest in	n our communities building capacity and focusing on prevention	

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LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 10 DECEMBER 2018

LSCSB UPDATE: LEICESTER, LEICESTERSHIRE AND RUTLAND STRATEGY STATEMENT FOR TACKLING HATE

Introduction

- 1. The purpose of this report is to present the attached amended Leicester, Leicestershire and Rutland (LLR) Strategy Statement for Tackling Hate (Appendix A).
- 2. This statement together with its Action Plans and the Communication Strategy have been developed in partnership with Leicestershire County Council, the county's seven District and Borough Councils, Leicester City Council, Rutland County Council and Leicestershire Police in order to ensure that all partners deliver a consistent approach to tackling hate incidents and crimes across LLR.

Background

- 3. At the last meeting, the Action Plans and Communication Strategy were agreed by the Board. Following discussion about the wording of the Strategy Statement, the Board requested the following amendments.
 - To make it clear that there is an additional hate crime category in use in LLR and that the Strategy Statement was aligned with the Communications Strategy.
 - To strengthen the Strategy Statement making it more ambitious in its vision and aims of creating a tolerant society where differences are accepted and valued.
- 4. The Board also requested that clarification be given on the legal status of the Strategy Statement.

Key Partnership Matters

- 5. Under point 2.2 of the LLR Hate Strategy Statement, the additional hate crime category in use in LLR has been clearly outlined.
- 6. Under point 3, the vision statement has been strengthened and now includes the partnerships ambitions to create a tolerant society.

7. Regarding the legal status of the Strategy Statement the relevant guidance on the requirement to produce a strategy is detailed within Section 6 and 17 of the Crime & Disorder Act 1998.

Performance Monitoring

- 8. Accountability for the monitoring of this strategy and action plan will be held by the LLR Senior Officer Group and the LLR ASB and Hate Strategy Group.
- 9. Delivery of the LLR Action Plan will be through the Hate and Prevent Delivery Group.
- 10. Update reports on the action plan will be provided to the local Community Safety Partnerships across LLR and the LLR Senior Officer Group.

Recommendations for the Board

- 11. It is recommended that the Board:
 - a. Agree the amended LLR Strategy Statement for Tackling Hate,
 Appendix A.
 - b. Agree the performance monitoring mechanism set out in paragraphs 8-10 of this report.

Report Author

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APPENDIX A

STRATEGY STATEMENT FOR TACKLING HATE

1. Introduction

1.1 This strategy brings together key organisations across Leicester, Leicestershire and Rutland (LLR) including; Leicestershire County Council, the county's seven District and Borough Councils, Leicester City Council, Rutland County Council, Leicestershire Police and Local Health Services in response to hate incidents and hate crime to ensure a consistent approach across the sub region.

2. Background

2.1 The Home Office's 'Action Against Hate' report 2016 details:

'A crime that is motivated by hostility on the grounds of race, religion, sexual orientation, disability or transgender identity can be classed as a hate crime.'

2.2 Within LLR we record incidents and crimes against these five categories, as well as including a category for 'any other perceived difference' in order to align with Leicestershire Police's recording of hate. Detailed below are the differences between hate incidents and crimes.

Hate Incident - any non-crime incident which is perceived by the victim or any other person, to be motivated by hostility or prejudice.

Some examples of hate incidents:

- A person is bullied or intimidated and perceives this behaviour as being motivated because of their disability.
- A person is experiencing rubbish being thrown into their garden and their driveway being blocked with parked cars and perceives that it is motivated by homophobia.

Hate Crime - any criminal offence which is perceived by the victim or any other person, to be motivated by hostility or prejudice.

Some examples of hate crime:

- An offender shouts racist abuse whilst physically assaulting a person
- A Synagogue has swastika's painted on the door and windows smashed.

- 2.3 Research indicates that hate incidents and hate crimes can cause greater psychological harm than other types of crime with a much greater and longer lasting effect on the victim, victim's family and communities. Leicestershire Police are the lead agency for the investigations of hate crimes, it is important to recognise that no one single agency can effectively tackle hate incidents and crimes alone.
- 2.4 Whilst great strides have been made in tackling hate incidents and crimes, these continue to be underreported. Findings from the 2012 2014 research conducted by Leicester Hate Crime Project highlighted that only a quarter of respondents stated that they had reported their most recent experience of hate crime to the Police.

3. Our Vision:

- 3.1 Improving the quality of life in local communities is a key priority for all partners within the sub-region. As such, our vision is to create a tolerant society where differences are accepted and valued within our communities in order to make Leicester, Leicestershire and Rutland safer places to live, work and visit.
- 3.2 To achieve this, partnership action plans have been devised and work will be undertaken to build community cohesion. Partners will work together to ensure people are aware of how they can report hate incidents and crimes, and support and advice services available will be promoted for when a report is made.

4. Themes and Priorities

- 4.1 The themes of this Strategy mirror the key themes within the Leicester, Leicestershire and Rutland Police and Crime Plan 2017- 21, which are:
 - To enhance Leicestershire Police's response to hate crime
 - To improve user experience and increase satisfaction
 - To support and influence the development of effective partnership working and campaigns
 - To ensure effective monitoring of performance and baseline
 - To capture and review emerging good practice and evidence based policing for hate crime.
- 4.2 The 2018-21 priorities for this strategy have been identified as:
 - Raising awareness

- Improving our response, identifying and responding to emerging issues
- Re-assuring, strengthening and educating communities

5. Action Plans

5.1 An LLR Hate Action Plan linked to the key themes and priorities has been developed for 2018-21. The actions within the plan are overarching and broad to meet the needs of our diverse communities across LLR, the action plan may develop throughout these three years in order to appropriately respond to emerging issues. To address actions within the three year plan, two more targeted plans around communication and under reporting have been developed for 2018-19. Once work has commenced on these action plans we shall begin to develop a plan to focus on community cohesion.

6. Performance Monitoring

- 6.1 Accountability for the monitoring of this strategy and action plan will be held by the partnership Senior Officer Group and the LLR ASB & Hate Strategy Group.
- 6.2 Delivery of the LLR Action Plan will be through the Hate and Prevent Delivery Group.
- 6.3 Update reports on the action plan will be provided to the local Community Safety Partnerships across LLR and via the Senior Officer Group.





LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 10 DECEMBER 2018

LSCSB UPDATE: OFFICE OF POLICE & CRIME COMMISSIONER (OPCC)

Introduction

1. This report describes work undertaken by the OPCC to develop clearer governance surrounding its work with community safety partnerships and the development of People Zones in three areas across Leicester, Leicestershire and Rutland (LLR). The three areas are: New Parks (City), Bell Foundry Estate (Loughborough) and Coalville.

Notable developments and challenges:

Past Year

- 2. In relation to the working relationships between community safety partnerships and the OPCC a workshop took place in September 2018 to review strategic direction and agree a governance arrangement. The outputs from that have been presented to the Senior Officers' Group (SOG) and to the Strategic Partnership Board (SPB). They are presented at Appendix 1 attached to this report.
- 3. In relation to People Zones, the concept has been developed and consulted upon widely across LLR and been approved by the Strategic Partnership Board. Workshops have been held in each of the areas and the key issues to address have been identified. Consultations have been undertaken with the three areas and Ambition Statements have been prepared, backed up by delivery plans. The core activities are still being developed in each of the three areas but each area has a schedule in place and in New Parks is being driven forward by a Community Panel led by members of the community.

Coming Year

4. In relation to the governance arrangements, although the structure is built, more work is needed to ensure that there is alignment across all of the meetings – so that Joint Action Groups (JAGs) are able to escalate issues up through Community Safety Partnerships (CSPs), ultimately to the SPB and that, likewise, priorities can be routed from SPB and SOG right through to individual JAGs. Similarly, the arrangements rely upon bi-annual events hosted by the OPCC to review plans and set the strategic direction and supporting budget arrangements. The first of these meetings is scheduled for January 2019.

- 5. In relation to People Zones, the approach is being tested in each of the three areas, but will need refining as our experience develops. At this stage there is further work underway to do the following:
 - i. Apply the learning from the Braunstone Blues Project an evaluation of the Braunstone Blues has identified the key ingredients that enabled it to be effective. These ingredients have been reviewed and are being integrated into the current delivery of People Zones as appropriate.
 - ii. Building a core team one of the ingredients of the Braunstone Blues was having a dedicated team to deliver the services and engage with the community. This cannot be achieved in the same way with People Zones as the aim is to avoid any additional revenue cost. However, there is an emerging team that is leading each of the People Zones and this needs to be consolidated. At present the People Zone Teams have developed according to local initiative including operational leads in from local authority, police, fire and health. In the county areas the input of the local area co-ordinator has also been a key element.
 - iii. Building the toolkit at present the activities generated by the People Zones are focussed on the problems raised through the workshops but without any defined methodology. As we test and develop our approaches for engaging with communities and delivering effective activities these approaches will be built into an online toolkit available to anyone.
 - iv. Evaluation the methodology aims to maximise the activities which generate resilience in the local community, focussing on skills, resources, health & well-being and safety. By building resilience in this way the benefits that flow from these activities will realise the aims articulated by the communities in the Ambition Statements. Evaluation will therefore identify the resilience building activity undertaken as well as the realisation of each of the Ambition Statements.

Key issues for partnership working or affecting partners

- 6. One emerging output from the work on People Zones is the development of a coherent underpinning approach. The key elements of which are as follows:
 - Community enabled the aim is for the approach to be identified and led by the community, drawing on and mobilising community resources wherever possible.
 - ii. Resilience building the activities are as much focussed on building resilience across the whole community as they are focussed on protecting the vulnerable or managing those people who present a risk.
 - iii. Problem solving the approach encourages all participants to engage in problem solving activity to address issues from within existing resources.
 - iv. Integration of services as mentioned above, the aim is to build an integrated group of local services working directly with the people of each community to deliver their ambitions.

7. The aim of the initiative is to be highly inclusive and to value any contribution of any organisation or community member that contributes to the above. Agencies are encouraged to share any initiatives that can provide a valuable contribution in each People Zone.

Issues in local areas

8. At this early stage in development it is too early to pick out specific issues that have emerged from the three areas. Each of the People Zones is developing in a slightly different manner according to local circumstances. However, it is clear that each People Zone needs the involvement of the local authority, police, fire and health services.

Recommendations for the Board

9. The Board is asked to note this paper.

Officer to Contact

Paul Hindson Office of Police and Crime Commissioner

Tel: 0116 229 8980

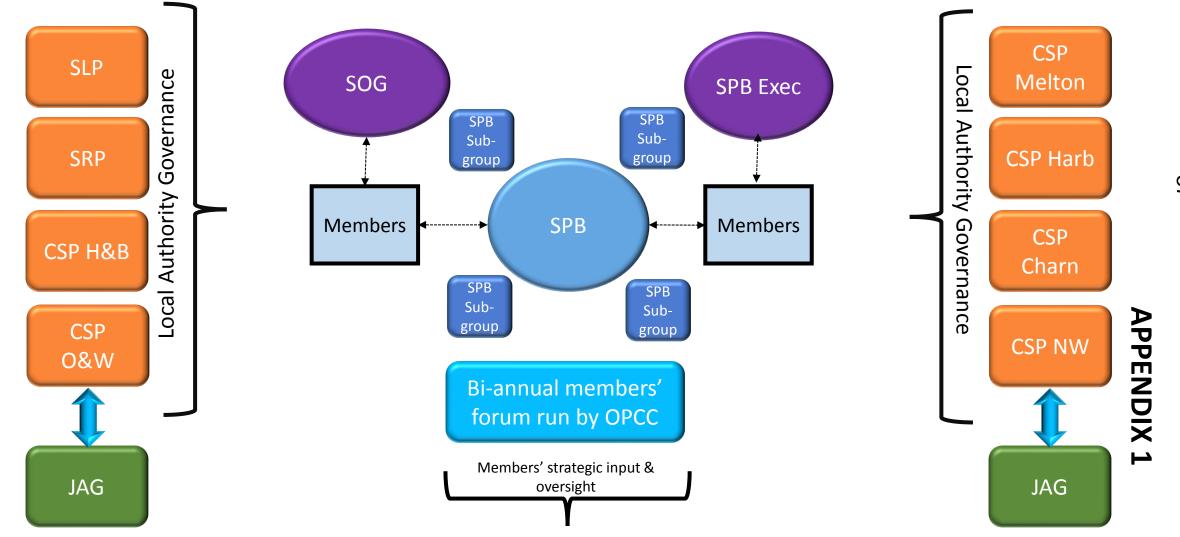
Email: paul.hindson@leics.pcc.pnn.gov.uk

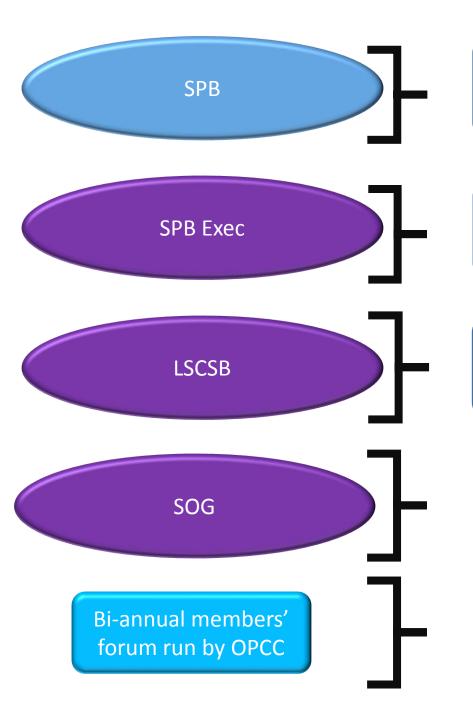
Appendix

Appendix 1 – Outputs of September 2018 workshop.



Version 3: In this version the LSCSB still operates but as a county/Rutland forum only and members' involvement and direction is achieved via the executive members attending SOG, SPB Exec and SPB as is the case now. This could be enhanced by the OPCC bi-annual forum. SOG still operates as in Version 1.





Sets strategic direction in line with terms of reference – addressing behaviours that negatively impact on local communities, including priorities in Police & Crime Plan.

Monitors landscape and identifies emerging issues from internal and external sources

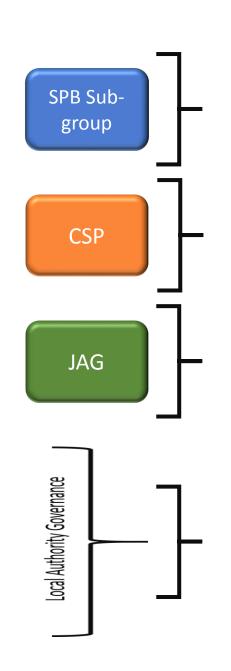
Turns strategic direction and emerging issues into initiatives to be taken forward by sub-groups and, through SOG/LSCSB, via CSPs. Ensures alignment and integration across sub-groups. Identifies and feeds in issues from internal and external sources

Provides member oversight and assurance of work of CSPs for Leicestershire & Rutland, ensures alignment of work of CSPs with strategic direction of member bodies, identifies issues to feed into SPB process, drawing on member backgrounds and experience.

Provides executive direction for work of CSPs and identifies issues to feed into LSCSB and SPB. Provides quality assurance and control over work of CSPs and advises PCC re effectiveness of CSP work and value for money of delivery. Drives work arising from SPB and SPB Exec

Sets strategic direction in line with terms of reference – addressing behaviours that negatively impact on local communities, including priorities in Police & Crime Plan.

Monitors landscape and identifies emerging issues from internal and external sources. (See also LSCSB)



Converts the strategic direction agreed by SPB and prepares delivery plans to realise intended benefits

Identifies C&D issues in local area and prepares plans to address them.

Aligns those plans with strategic direction identified through SPB, Police and Crime Plan and other key emerging threats or national initiatives

Turns the plans of CSPs into operational activities and information sharing, particularly about the management of people, the protection of people and the development of people in local communities. Identifies issues that can be fed into CSPs for further attention. Undertakes problem solving activities with local communities to address people/place related issues

Refers to all governance processes of all organisations participating in work within the SPB led environment. Governance processes contribute to the desired outcomes, help to set and align the strategic agendas and ensure that work undertaken is fit for purpose and achieves the required objectives, in line with the requirements of the communities.

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LEICESTERSHIRE SAFER COMMUNITIES STRATEGY BOARD 10 DECEMBER 2018

MINISTRY OF HOUSING, COMMUNITIES AND LOCAL GOVERNMENT BID (THE HOPE PROJECT)

Introduction

 The purpose of this paper is to provide an update on the current Leicester, Leicestershire and Rutland (LLR) Domestic Abuse and Sexual Violence (DA/SV) service, advise of the forward plan for the redesign and recommission of the service post March 2020 and to inform the Board of a bid that has been approved by the Ministry of Housing, Communities and Local Government (MHCLG).

Background

- A <u>Sexual and Domestic Violence and Abuse Needs Assessment for Leicestershire, Leicester and Rutland (LLR)</u> was completed in 2017. This has been the basis for providing much of the local evidence of need.
- 3. With a new commitment to establish a sub-regional strategy rather than authority specific approach, a <u>Leicester, Leicestershire and Rutland Domestic and Sexual Violence and Abuse Strategy (2018-2021)</u> has been developed.
- 4. The aim of the strategy is to reduce the prevalence, likelihood and harm of domestic and sexual violence and abuse with particular focus on prevention, early identification, reducing harm and supporting recovery and resilience through a partnership approach.

LLR SV/DA Service

- 5. The Leicester, Leicestershire and Rutland Information and Support Service for Sexual and Domestic Violence contract, which provides Domestic Abuse and Sexual Violence (DASV) support services across Leicester, Leicestershire and Rutland, will end on 31st March 2020. Work is currently underway to redesign and recommission the service from 1st April 2020.
- 6. The service comprises of a Public and Professional's Telephone Helpline, Independent Domestic Violence Advocates (IDVAs), Independent Sexual Violence Advocates (ISVAs), Recovery Outreach for those at standard/medium risk (including group work) and Therapeutic Support.
- 7. The contract was awarded to a consortium of local specialist providers, United against Violence and Abuse (UAVA), made up of Living without Abuse (LWA), Women's Aid Leicestershire Ltd (WALL) and Freeva.

- 8. For information about the UAVA offer and to download guidance and resources visit www.uava.org.uk
- 9. There have been a number of challenges; frequent concerns reported by professionals about inconsistent service and communication, particularly in relation to the reliability of the helpline function, have led to the formation of an Improvement Board and Improvement Plan governed through the Joint Commissioning and Assurance Board (JCAB) and chaired by Leicestershire County Council.
- 10. The Improvement Board has been working to mitigate risk, to understand the difficulties UAVA are having and offer support. Significant time and resource has been invested to understand demand and barriers to effective working, additional funds have been invested and the data burden has been lightened by creating a route for raw data to be provided and analysed by the contract management team. This has led to improved outcomes.
- 11. It is important to note that demand has increased during the contract period. Following a policy change by Leicestershire Police there has been a 60% increase in high risk assessments and MARAC referrals by the police; a decision to move to weekly MARACs means IDVA's are having to attend more meetings and there has been a 61% increase in domestic violence crime and a 23% increase in sexual violence crime across the sub region.

LLR Redesign and Recommissioning

- 12. The contract price for the period 1st December 2015 to 31st March 2019 is £231, 300 annually. A full breakdown is attached at Appendix 1.
- 13. Prior to starting the procurement for new contracts as required under the Public Contract Regulations 2014, a series of workshops were held to hear views from partners, providers and other key stakeholders on what is working well, where there may be gaps in current provision, and how to ensure our services continue to meet need in the future. These will inform the future structure of services across LLR.
- 14. A DSVA Service Redesign and Commissioning Group has been established to take this work forward, the Community Safety Team Manager from Leicestershire County Council is a member of this group.
- 15. A lead member Group has also been established, Chaired by the Police and Crime Commissioner Lord Willy Bach. Mr Ivan Ould CC is a member of this group as is Councillor Sarah Russell, Leicester City Council and Councillor Alan Walters, the lead member for Community Safety from Rutland County Council.
- 16. A number of risks have been identified to date; each one will be considered carefully and every effort made to mitigate it:
 - i. Inadequate funding levels to meet identified need:
 - ii. Inaccurate projections of need;
 - iii. Lack of interested providers (bids);
 - iv. Inadequate time scales for robust solutions (commissions and bids);

- v. Loss of comparable data across time and across the geographical areas in the sub-region;
- vi. Stakeholder concern and/or confusion regarding model change;
- vii. Delay in agreement of model of advertisement of implementation;
- viii. Drop in quality during transition;
 - ix. Lack of engagement of service users during transition period (pre and post new service/s).
- 17. The governance structure is illustrated below:

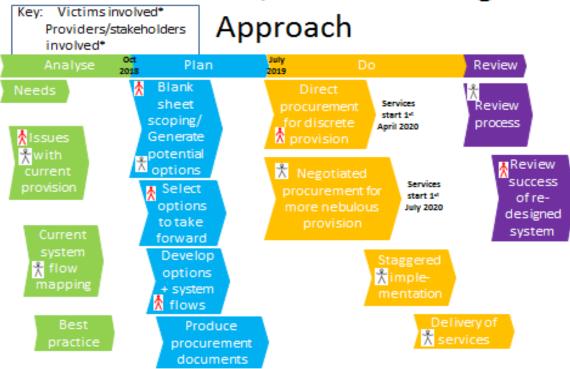
Governance



Proposal

18. The diagram below illustrates the proposed approach to the redesign and commissioning project:

Procurement/Commissioning



- 19. Leicestershire County Council's Community Safety Team Manager will continue to Chair and represent the Council's interests on the Joint Commissioning and Assurance Board (JCAB) and the Improvement Board and will represent the Council at the DSVA Service Redesign and Commissioning Group.
- 20. The lead member group will meet quarterly to agree proposals recommended by the Redesign and Commissioning Group.

Ministry of Housing, Communities and Local Government (MHCLG) Bid

- 21. MHCLG have confirmed that a bid submitted by Leicestershire County Council on behalf of the partnership for £882,373 has been approved.
- 22. This funding will ensure that more victims and their children access safe accommodation earlier and can sustain that accommodation and recover from their experience of domestic abuse more effectively through the recognition that enhanced provision is required for those with multiple vulnerabilities.
- 23. The proposal, The Hope Project, will provide further refuge provision for victims of DA, who have complex needs, have children or are Black, Asian, Minority Ethnic and Refugee (BAMER). Partners to the bid, across LLR, include all local authorities, police, Office of the Police and Crime Commissioner (OPCC) and drug and DA services. in order to ensure that more victims and their children are able to access safe accommodation earlier than they are able to currently.

The Hope Project

- The funding will provide 21 additional units of refuge accommodation including 12 BAMER specialist units with extended staff support in place so that victims with multiple vulnerabilities can be accommodated. These additional units will be able to accommodate larger families and additional places in the County to reduce the numbers turned away because it wasn't safe for them in the area they wanted to move to.
- 25. A tiered approach will be adopted in order to provide additional trauma informed mental health support so that more people can be supported and victims who need the support can be reached earlier; specialist staff will work with victims who have substance use issues.
- 26. An officer will be recruited by Leicestershire County Council to work with local authority housing departments to make whole scale improvements across the sub-region, focusing on policy e.g. no recourse to public funds; allocations policies; interpreter policy; move on arrangements and possible adoption of something similar to the PAN London Reciprocal. This officer will ensure there are robust and consistent offers in place for the Homelessness Reduction Act responsibilities and will build better relationships between local authority housing services and specialist providers of domestic abuse services.
- 27. The project will provide a broader skill base and build on good practice for supporting victims with multiple vulnerabilities and their children, including case support and co-ordination where appropriate, meaning that intervention is earlier and more effective. This will also help to ensure that there is better communication and a clearer offer of service, including a wraparound service which will maximise opportunities to stabilise existing housing where it is safe to do so.

Recommendations

- 28. It is recommended that:
 - a. The report is noted;
 - b. A further update is presented to the Board within 3 months.

Officer to Contact:

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Contract Price

The table below presents from the contributions payable by each commissioner across the TAN the contract.

Funding Body	1/12/15 – 31/3/16	1/4/16 – 31/3/17	1/4/17 - 31/3/18	1/4/18 – 31/3/19
Leicester City Council	£92,313.33	£279,150	£279,150	£279,150
Leicestershire County Council	£76,493.33	£231,300	£231,300	£231,300
Office of the Police & Crime	£85,736.67	£259,225	£259,225	£259,225
Commissioner				
Rutland County Council	£18,623.33	£56,325	£56,325	£56,325
TOTAL	£273,166.66	£826,000	£826,000	£826,000

The table below presents from the contributions payable by each commissioner across the TAN the contract toward to a data analyst post hosted by Leicester City Council as part of the contract management package. This forms part of the collaboration and partnership agreement between the Parties.

Contributions toward Contract Management Price					
Funding Body	City (in kind)	County	Rutland	OPCC	Total
1 st Dec 2015- 31 st March 2016	£4,780	3,960.50	£964.50	£4,438.50	£9,363.50 + city in kind
(6 months pro-rata basis to cover recruitment costs etc					
1st April 2016 -31st March 2019 (calculated on the level of proportional contribution to the pooled fund)	£9,560	£7921	£1,929	£8,877	£18,727 + City Council In-kind

Additional Contributions:

1) The table below presents the additional partners contributions for 2017-19.

Commissioning Partner	Amount per annum 2017-2019	Agreed usage
OPCC	£111,125.00	200 additional domestic violence 'High Risk' (DASH) cases per year (£27,781.18 for 41-50 additional face to face cases multiplied by 4)
OPCC	£16,000	8 additional survivor groups a
County Council	£16,250	year @ £3,261.86 each =

City Council	£16,864.89	£26,094.88
		31-40 additional people supported face to face per year @£23,020.01
	£160,239.89	

By virtue of paragraph(s) 7 of Part 1 of Schedule 12A of the Local Government Act 1972.

Document is Restricted

